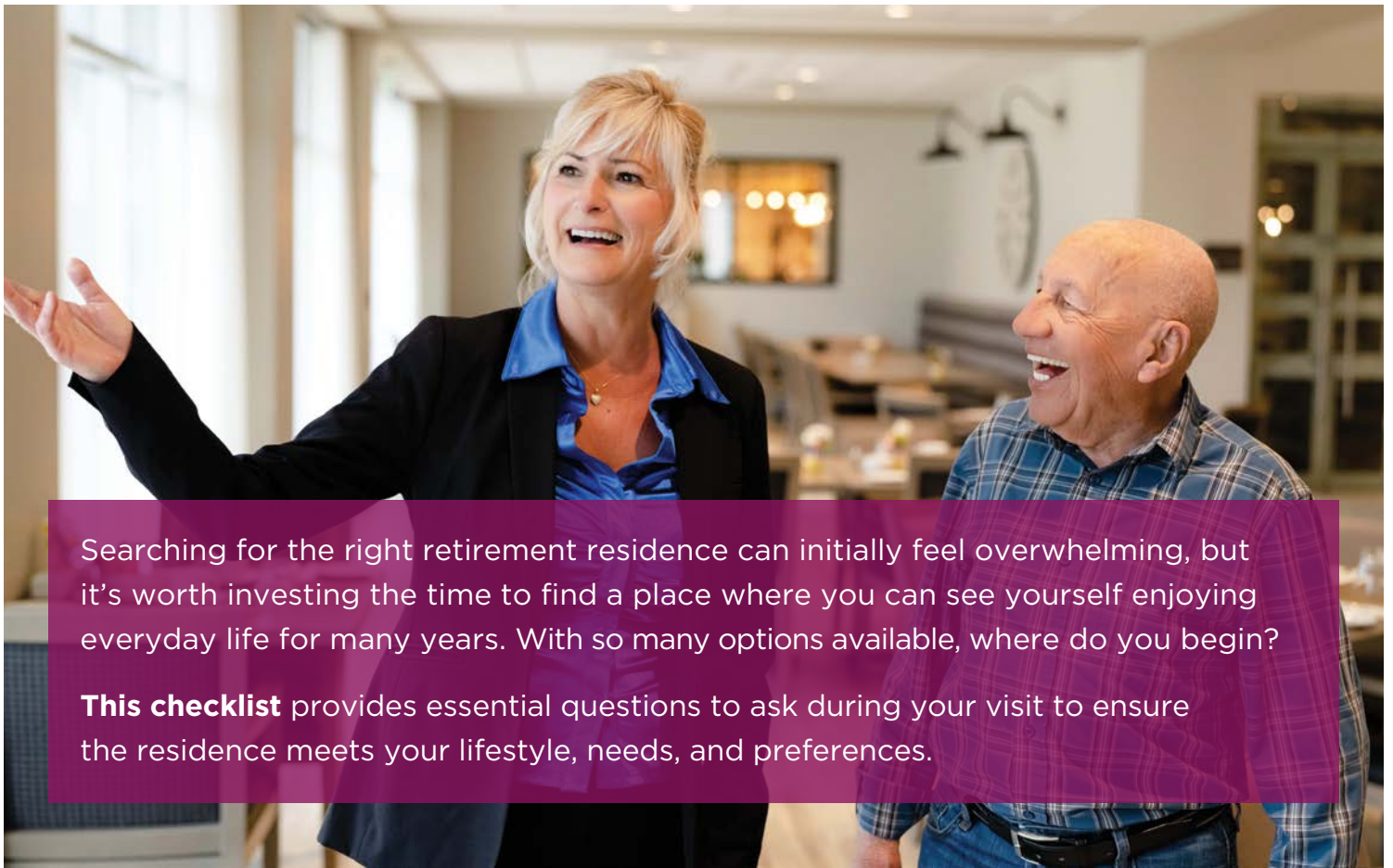




Questions to ask
on a **retirement**
residence tour





Searching for the right retirement residence can initially feel overwhelming, but it's worth investing the time to find a place where you can see yourself enjoying everyday life for many years. With so many options available, where do you begin?

This checklist provides essential questions to ask during your visit to ensure the residence meets your lifestyle, needs, and preferences.

LOCATION



- What amenities are in the neighbourhood?
- How accessible is the residence via public transit?
- What are the parking options and the cost for residents and visitors?

ACTIVITIES AND AMENITIES

- What amenities are available (e.g., outdoor areas, library, fitness centre, hair salon)?
- Are there organized activities and events? Can I view the activities calendar?
- Can family members participate in activities with residents?
- Does the residence offer transportation to off-site activities?



SUITES AND SERVICES

- What suite options, sizes, and layouts are available?
- Can I personalize my suite?
- Is there storage or closet space available?
- Is cable/TV/phone/Internet included?
- Do suites have accessible bathrooms?
- How is the heating and air conditioning system controlled?
- What emergency communications system is in place?
- Are there additional services available for a fee (e.g., hairdressing, personal care)?
- Is transportation available for appointments, shopping, or outings?



“Happiness doesn’t have just one address.” -Anonymous

DINING AND FOOD



- Are meals included? How many?
- Is there an à la carte menu?
- Is there an option to cook my own meals?
- Can I view the current food menu?
- How diverse are the meal options?
- Does the menu offer a variety of healthy and appealing choices?
- Are snacks available?
- Can I have my meal delivered to my room?
- Are dietary restrictions accommodated?
- Can family or friends come and eat with me?
- Can I host big dinners with my loved ones?

CARE SERVICES

- What levels of care are available (independent living, assisted living, memory care)?
- Will this meet my current and future care needs?
- Can I continue to use my doctor?
- Are there short-term respite services available?



ATMOSPHERE AND COMMUNIT

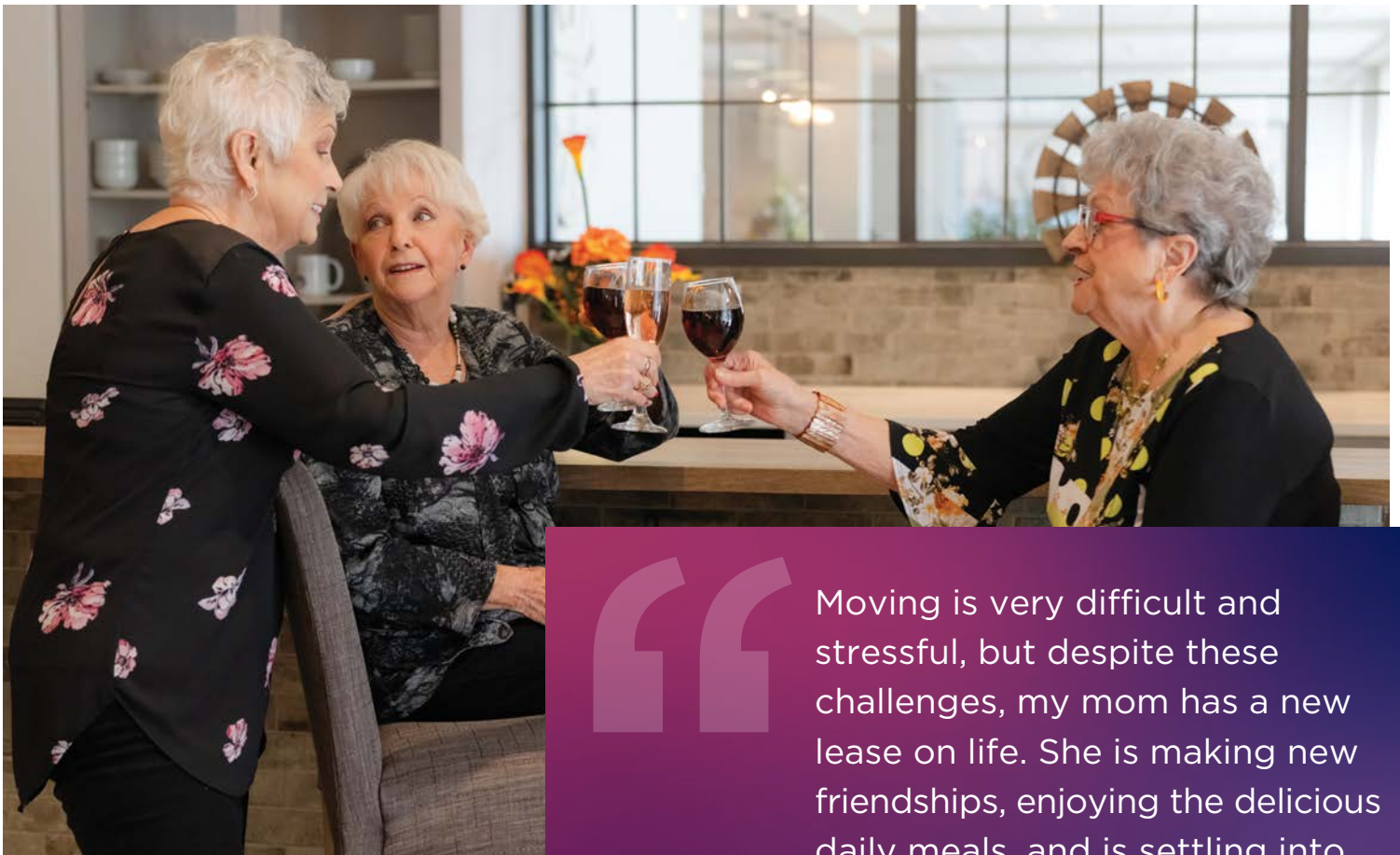


- Does the home feel welcoming and comfortable?
- Did I feel a sense of community?
- Did the residents seem happy?
- Can I speak to current or former residents?
- Did the staff accommodate me when I dropped in for a tour?
- How do the staff members interact with residents?
- Is the environment clean, well-maintained, and free of odours?
- Does the residence have a Facebook page I can follow?

COST

- What is the monthly fee, and what does it include?
- Are there additional fees for services such as laundry, housekeeping, or transportation?
- What are the terms of the residency agreement?





Moving is very difficult and stressful, but despite these challenges, my mom has a new lease on life. She is making new friendships, enjoying the delicious daily meals, and is settling into her new lifestyle.”

- Daughter of a resident

GENERAL

- Are pets allowed? If so, what are the restrictions?
- Is there a waiting list?
- What is the move-in process for retirement residences?
- Are visitors welcome at any time?
- Is the landscaping well maintained?



For more in-depth information about senior living, explore our other guides at chartwell.com/senior-living-resources. If you have any additional questions, call us today at **1-855-461-0685** to speak with a local Chartwell Retirement Living Consultant, or visit chartwell.com/find-a-residence to locate a retirement residence near you.



ADD NOTES FROM YOUR PERSONAL TOUR HERE:

A large, light purple rectangular area containing two columns of horizontal lines for writing notes.